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## Certificate of Participation

This is to certify that Dr D Lavanya, Assistant Professor, Government College of Engineering, Salem has successfully completed “CII Super 5 Series on Total Quality Management” organised by Confederation of Indian Industry Salem Zone between 09<sup>th</sup> October 2020 and 06<sup>th</sup> November 2020 on weekly intervals through virtual mode.

Sessions addressed across the series are as follows:

- Deming Journey of JSW Steels Ltd
- Best Practices and Learnings from Toyota Kirloskar Motors
- Challenges in TQM implementations for SMEs
- Award winning TQM Practices of Wabco
- Key strategies on Supplier Quality Improvement